

CritiCall Ontario	
Title: Statement of Purpose for Data Holdings Containing Personal Health Information (CritiCall Ontario Case Record)	
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Statement of Purpose for the CritiCall Ontario Case Record Data Holding

The CritiCall Ontario Case Record data holding contains basic personal health information. The PHI contained in the data holding is provided to CritiCall Ontario by physicians or their delegates at the time of contact with CritiCall Ontario for assistance with an urgent or emergently ill or injured patient. The purpose of this information is to provide CritiCall Ontario with enough information about the patient and his or her immediate care requirements so that CritiCall Ontario can locate and contact an appropriate physician specialist to provide a consultation and accept the patient in transfer if necessary. Data collected is limited to that which is necessary to fulfill the above purpose. Other data documented in the Case Record includes dates, times and basic outcomes of contact initiated by and to CritiCall Ontario for the purposes of case facilitation.

This information is collected on behalf of the hospital that has contacted CritiCall. Since CritiCall is acting as an “Agent” of the hospital, requests for access to the Case Record will be directed to the referring hospital. CritiCall Ontario will provide the Case Record to the hospital’s Health Records Department so the hospital may follow up.

The following is a list of the PHI data elements contained within the CritiCall Case Record:

Patient Information

- Health Card Number and Version Code
- First Name (Mandatory)
- Middle Name
- Last Name (Mandatory)
- Gender (Mandatory)
- Weight
- Date of Birth
- Age (Mandatory)
- Gestational Age

Clinical Information

- Initial and final provisional diagnosis (and for some diagnoses there are 1 or 2 additional questions)
- Clinical Comments
- Interaction Comments
- Is the Patient Intubated? (Yes/No)
- Is the Patient Hemodynamically Stable? (Yes/No)

If a patient is “Confirmed Life or Limb” in accordance with the Provincial Life or Limb Policy and requires transport to another hospital, CritiCall Ontario will collect additional clinical information to facilitate appropriate transportation including:

- Public Health Questions (as defined by the Ministry of Health and Long-Term Care) (Yes/No/Unknown)
- Is the patient cooperative? (Yes/No)
 - If “No”: is a physical or chemical restraint required? (Yes/No/Unknown)
- Does the patient have a valid DNR? (Yes/No/Unknown)
- Does the patient require isolation protocols? (Yes/No/Unknown)
- Does the person have a headache, sore throat, muscle pain, abdominal pain, vomiting or diarrhea? (Yes/No/Unknown)