

Emergency Department Peer-to-Peer Program



The Peer-to-Peer Program provides 24/7 “consult a colleague” for support with clinically and socially complex patient care issues for Emergency Department (ED) physicians and ED nurse practitioners in Ontario.

Here’s how the process works:

- Contact CritiCall Ontario at: **1-800-668-4357 (HELP)**
- Provide the name of your hospital
- Ask for an ED Peer
- Patient demographics are not required
- You will be connected immediately

When to call

- Call anytime – prior to a patient’s arrival, during the ED assessment, or after the patient has been discharged to debrief a case.

How the ED Peer-to-Peer program works

- Provides ED support for all patient acuity and demographics (*including non-critical scenarios*)
- Through real-time audio calls and videoconferencing

For more information, please contact: EDPeer@OntarioHealth.ca